

BERJAYA SCHOOL OF COMMUNICATION & MEDIA ARTS Faculty of Liberal Arts

FINAL EXAMINATION (ONLINE)

Course Code & Name : COM 2414 Brand Identity & Positioning

Trimester & Year : September – December 2020

Lecturer/Examiner : Eugene Foo

Start of Exam & Time : 23 December 2020 / 10.00am

Duration : 3 Hours 15 min

INSTRUCTIONS TO CANDIDATES

- This is an online exam will require you to answer all **SIX** (6) structured questions in part A and all **TWO** (2) essay questions in part B.
- Extra 15 minutes is provided for you to save and submit your work online.
- Your answer must be clear and concise and your entire submission must not exceed a maximum of 2000 words while using double spacing.
- This is an online exam and it should be completed independently, without discussion with other students or individuals.
- Use your own words or change 2 or 3 words in my sentence in the lecture notes when explaining or defining concepts/theories/models in your answer.
- Always use your examples, and show how they would apply. Just listing an example (e.g., iPhone 12 promotion) is not enough.
- Always support or defend your claim/position adequately.

Total Number of pages = 3 (Including the cover page)

PART A : SIX (6) STRUCTURED QUESTIONS (54 MARKS)

INSTRUCTION : Answer ALL questions.

QUESTION 1

Discuss **FOUR** (4) differences between brand identity and brand strategy.

(4 Marks)

QUESTION 2

Identify SIX (6) basic questions for market analysis and provide TWO (2) reasons for each question to explain why they are important (18 Marks)

QUESTION 3

Identify **SIX** (6) functional criteria of a great brand identity.

(6 Marks)

QUESTION 4

- (a) Discuss **FOUR** (4) differences that exist between monolithic brand architecture and pluralistic brand architecture. (4 Marks)
- (b) In your opinion, under what type of situation would monolithic brand architecture be preferable to pluralistic brand architecture? (2 Marks)

QUESTION 5

Explain the **SEVEN** (7) qualities of an effective brand name.

(14 Marks)

QUESTION 6

Explain what is a pictorial mark and an abstract mark. Provide **ONE** (1) advantage and **ONE** (1) disadvantage for each when designing a logo. (6 Marks)

(END OF PART A)

PART B : TWO (2) ESSAY QUESTIONS (46 MARKS)

INSTRUCTION : Answer ALL questions.

QUESTION 1

Discuss the **EIGHT (8)** advantages and **EIGHT (8)** disadvantages of conducting a brand extension. Provide **ONE (1)** example for each advantage and disadvantage. (32 Marks)

QUESTION 2

(a) Discuss **TWO** (2) reasons why Alina Wheeler's sequence of recognition is useful for designers. (2 Marks)

(b) Alina Wheeler's sequence of recognition has **THREE** (3) main aspects. Provide **THREE** (3) explanations for each aspect and provide **ONE** (1) example for each aspect.

(12 Marks)

(END OF EXAM)